

Preparing an iJetPress System for Re-location

Summary: Details the preparation and packing if an iJetPress for relocation or shipment.

Applicable Products: iJetPress system

Tools/Parts Required: Philips screwdriver, re-sealable plastic bags, paper towels, gloves

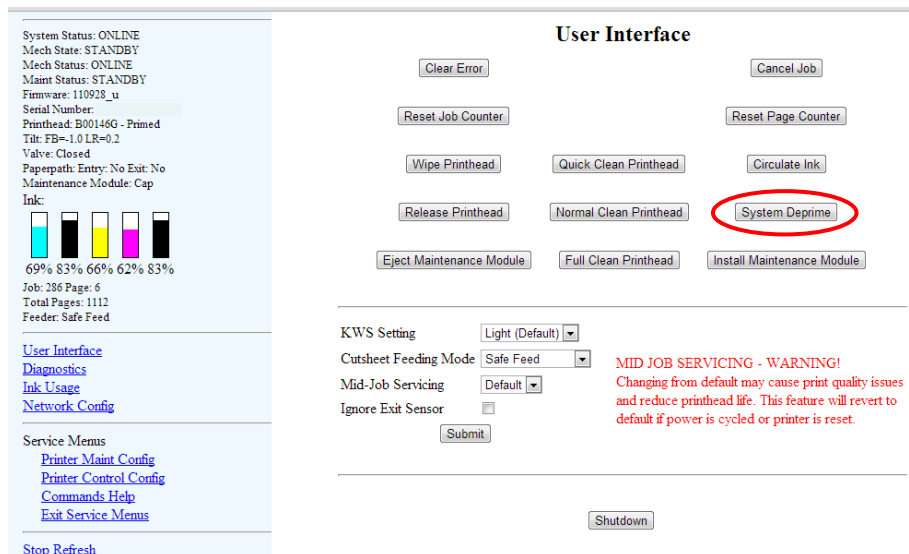
Transporting the printer to another building is considered a remote relocation.

When transporting your printer to a remote location, your printer will need to be disassembled and repackaged, as set out below:

NOTE: This procedure should be performed by a qualified technician. We suggest the use of protective gloves during this process.

1. Plug in the printer. Turn the printer's Main Power Switch ON; then press the control panel's ON/OFF button. Wait about 45 seconds for the print engine to power-up (ON/OFF button will illuminate).
2. Open the Toolbox utility.
3. Deprime system using the "System Deprime" feature located in Toolbox utility.

NOTE: Use the System Deprime feature, NOT the Release Printhead feature.



The screenshot displays the printer's control panel interface. On the left, there is a status panel showing system information like 'System Status: ONLINE', 'Mech State: STANDBY', and ink levels for four colors (Cyan, Magenta, Yellow, Black) with percentages: 69%, 83%, 66%, and 83% respectively. Below this are links for 'User Interface', 'Diagnostics', 'Ink Usage', and 'Network Config', along with 'Service Menus' and a 'Stop Refresh' button.

The main area is titled 'User Interface' and contains several buttons: 'Clear Error', 'Cancel Job', 'Reset Job Counter', 'Reset Page Counter', 'Wipe Printhead', 'Quick Clean Printhead', 'Circulate Ink', 'Release Printhead', 'Normal Clean Printhead', 'System Deprime' (circled in red), 'Eject Maintenance Module', 'Full Clean Printhead', and 'Install Maintenance Module'. Below these buttons are settings for 'KWS Setting' (set to Light), 'Cutsheet Feeding Mode' (set to Safe Feed), 'Mid-Job Servicing' (set to Default), and 'Ignore Exit Sensor' (unchecked). A 'Submit' button is located below these settings.

A red warning message is displayed on the right side of the interface: 'MID JOB SERVICING - WARNING! Changing from default may cause print quality issues and reduce printhead life. This feature will revert to default if power is cycled or printer is reset.'

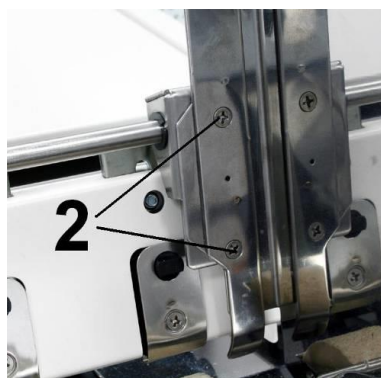
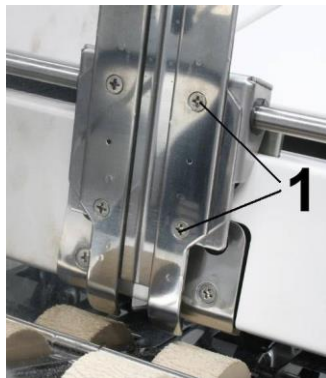
At the bottom center, there is a 'Shutdown' button.

4. Once the “System Deprime” procedure is completed the printhead will automatically un-latch. Power-down the system using the ON/OFF button and wait until all lights are off.
5. Turn off the Main Power Switch. Then disconnect the power cable from the printer and wall outlet. **IMPORTANT!** Do NOT switch off the power at the power outlet or remove the power cable until all lights are off. Failure to do so may damage your printer.
6. Disconnect the USB cable from your printer
7. Remove the Printhead Cartridge and install protective covers on printhead. Be careful to avoid ink spills (drips) and stains during this process. Store Printhead Cartridge in a sealed plastic bag with a damp cloth.
8. Remove all five Ink Tanks. Be careful to avoid spills or stains during this process. Wrap each ink tank in a clean, lint-free, absorbent material and place them in a sealed plastic bag as a precaution against any spillages during transport.
9. If re-boxing for transport; remove all accessories (side guides, rear media support guide) from unit before re-boxing.

a. Remove the Rear Media Support Guide



b. Remove two screws on each side guide to remove side guide



10. Re-package the printer in the original packaging material, keeping the printer level at all times.
WARNING! To help avoid damage in transit; the printer should only be shipped in approved factory packaging.
NOTE: Packaging materials may vary slightly from what is shown below.

Two people will be required to safely lift the printer and place it onto the shipping container.



11. Ensure transport labels on the exterior box clearly indicate that the box is to be kept level at all times.
CAUTION! The printer should remain semi-level at all times during transportation and storage. Failure to do so may cause the printer to leak ink.



Product Technical Bulletin

PTB0606 2.11.12

Printware